

LETTER OF AUTHORIZATION

Dear New Customer:

Thank you for signing up for broadband phone service. Number Portability allows you to keep your current number while changing your service provider. This requires that we work with your old service provider to maintain accurate records and to ensure that your number is transitioned. The process requires at least 15 to 20 business days to complete. During the process, we will send you status emails including a notification that your number has been successfully transferred. We will also notify you in case there are any unusual delays.

Your previous service provider requires this letter as proof that you have explicitly authorized and requested that your current telephone number be transferred to another service provider. By filling in all fields below and signing and dating this letter, you authorize us to initiate the process of transferring your telephone number so that we may provide you service. You will then be able to use your current number with your new service.

In order to use your current phone number with your new service, your phone number must be transferred to Nuvio Corporation.

Print Name:

Last _____ **First** _____

Current Telephone Number:

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Nuvio account number: (optional)

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Current Address(include city, state, and zip): _____

Current Service Provider: _____

Type of number being ported(circle one): **Land Line** **Wireless**

Do you currently have a directory listing with this number(circle one): **Yes** **No**

PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS MAY CAUSE A DELAY OR CANCELLATION IN PORTING YOUR NUMBER.

PLEASE NOTE THAT YOU MUST HAVE AN ALTERNATIVE WAY OF REACHING 911 OR OTHER EMERGENCY SERVICE NUMBERS. NUVIO CURRENTLY DOES NOT SUPPORT TRADITIONAL 911 OR E911 EMERGENCY CALLS.

If you wish to select Nuvio for the telephone number listed on this form, you will need to mark ALL THREE (3) boxes below:

- I select Nuvio for all local calls for this number.
- I select Nuvio for all local toll calls for this number.
- I select Nuvio for all long distance and international calls for this number.

Note: We list these choices separately because with a traditional phone service, you have the option to select different providers for each type of service listed above on a single telephone number. To transfer this number to Nuvio, you will need to mark ALL THREE (3) boxes above. Also, please note that you may not have more than one provider for each TYPE of service above (for example, you only may have one pre-selected long distance provider for each telephone number). You may still use calling cards and other dial-around alternatives, which are not subject to the terms of this agreement.

By marking the THREE (3) boxes above, you will receive ONE service, Nuvio, for all your telephone calls for the number listed on this form.

By signing below, I designate Nuvio Corporation or its designated agent to transfer my service from my current provider to Nuvio. By signing below, I also authorize Nuvio or its designated agent to transfer my current telephone number(s) so that Nuvio may provide its service. By signing below, I also authorize Nuvio or its designated agent to obtain billing information, customer service records, and other network information required to provide me with Nuvio service. I understand that I may consult with Nuvio as to whether a fee will apply to the change.

Signature: _____ **Date:** _____

If you want to maintain your current phone directory listing with your incumbent carrier, please choose from the options below:

- Listing Required**
- Include Address**

We look forward to working with you and we appreciate your business.

PLEASE FAX THIS FORM TO 913-498-1810

PLEASE ATTACH THE FRONT PAGE OF YOUR MOST RECENT PHONE BILL THAT INCLUDES YOUR NAME AND SERVICE ADDRESS (30 days old maximum)

• OTHERWISE WE WILL NOT BE ABLE TO PORT YOUR NUMBER •

**IF FAX is not available, you may mail the form with a copy of your most recent bill to:
Nuvio Corporation, 8400 W. 110th, Suite 450, Overland Park, Kansas 66210**